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MAY 25 2004

Serial #: 09/549,236  
In reply to Office action mailed: February 26, 2004  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE


Serial #: 09/549,236  
Applicant: Carley, et al.  
Filed: April 13, 2000  
Title: ERROR AND LOAD SUMMARY REPORTING IN A HEALTH CARE SOLUTION  
ENVIRONMENT

TC/AU: 3626  
Examiner: Morgan, Robert W.  
Docket #: 060021-340501

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CERTIFICATE OF TRANSMISSION

I hereby certify under 37 CFR 1.8 that this correspondence is being transmitted by facsimile to "Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via the facsimile number 703-872-9306 on May 24, 2004.

  
Ann Pommier

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450,  
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office action mailed 26 February 2004, please accept the following amendments and arguments.